



# Lincoln Electric Cooperative, Inc.

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Lincoln Electric Members,

Even in these uncertain times, Lincoln Electric Cooperative is still here to serve our members with reliable energy. Safety and health are our main concerns for our employees, our members, and the general public. While LEC has closed our lobby to walk-in business, we continue to function with full capabilities for our membership. Our office is open for payments through our drop-box, payment kiosk, and drive-thru window. We remain suitably staffed and able to take your calls to answer questions. Our linemen are performing most day-to-day operations. We have taken precautions to limit our employee's contact with one another and will continuously monitor the situation.

While the future is unclear, our goal at the end of each day remains as clear as it has always been - to provide clean, reliable, affordable electricity to our members as safely as possible. We aim to keep the lights on and power flowing to you. While it feels like many aspects of our lives have been put on hold or changed much over the past several weeks, you can take comfort in knowing your access to electricity will not change. We have adjusted internal processes and procedures, but nothing changes our end goal or what we do each day as a utility. All steps we've taken have been to ensure we can keep our system up and running as effectively as possible during these uncertain times.

We also recognize there may be some hardships our members face during these unparalleled times. If you are having a difficult time paying your LEC bill, please contact our office. We want to work with you and assist in any way we can. Communication is the greatest tool we have right now.

As we brace for what looks like a challenging year, LEC is still dedicated to the communities we serve. We will continue to be a public partner and assist where we can safely. Please continue to reach out to us with your questions or concerns. We want to assist you to make sure your energy needs are met. LEC understands the local and regional challenges we face at this time and we will do all we can to continue to provide the exceptional service you rely on. Thank you for your patience and cooperation as we navigate these rough waters together.

Stay safe and healthy,



*Telly*

Telly Stanger  
General Manager